

Statement of Non-Discrimination

The Millard Fillmore Surgery Center, LLC complies with applicable Federal civil rights law and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

English If you speak [English], language assistance services, free of charge, are available to you.
Call 1-800-305-9673

Espanol ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-305-9673

Chinese 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電

Advance Directives

All adults in New York have the right to express their preferences regarding their health care treatment, including decisions to continue or refuse treatment. Advance directives such as a health care proxy, living will and durable power of attorney allow an adult to express their health care treatment preferences and wishes in order to be prepared for those situations in which a person may be unable to communicate for them self.

Each patient has the right to make informed decisions regarding their health care and to formulate an advance directive. A health care agent may be chosen as per New York State Health Care Proxy Law and specific statements of wishes may be documented.

Surgery Center staff will provide information and assistance about Advance Directive/Health Care Proxy and allow the patient an opportunity to create an Advance Directive/Health Care Proxy if the patient does not have one or the actual document is not available at the time of services. Documentation of Advance Directives will be maintained in patient's medical records.

Because the scope of services at this Surgery Center is limited to elective outpatient procedures, it is the policy of this facility, that any life-threatening situation that arises will immediately be treated with life-sustaining measures. Any "Do Not Resuscitate" (**DNR**) order that the patient might have will not be in place during their course of care at our facility. The patients right and need to be an active participant in the decision making process regarding their care is recognized and respected. Acknowledgement of this policy does not revoke or invalidate any current health care directive or health care power of attorney.

Patient Safety / Infection Control

The Millard Fillmore Surgery Center, LLC is dedicated to providing a safe environment when caring for our patients. Should you or your family have any concerns regarding your safety or the quality of care that you receive at the center, we encourage you to contact us.

We actively promote good infection control practices which include hand hygiene. We urge you to use the hand sanitizer that is available throughout the building. Please cover your mouth and nose if you sneeze or cough while at the surgery center.
Notify any staff member if we are not doing our part in promoting good hand hygiene.

Please feel free to speak confidentially with a facility manager or contact us in writing or by telephone.

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Heather Braun-Office Manager- (716) 568-6139

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